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TN REGULATORY AUTHORITY
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July 29, 2002

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Richard Collier, Esq.
General Counsel
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee 37243

TN REGULATORY AUTHORITY
DOCKET ROOM

Re: Joint Application of Cypress Communications Operating Company, Inc. and WorldCom, Inc. and Intermedia Communications, Inc. For Grant of Authority to Transfer Telecommunications Services Provided to Shared Tenant Service Customers and for Approval of the Customer Notice Letter Tennessee Regulatory Authority - Docket No. 02-00789

Dear Richard:

Questions have arisen concerning the fact that the customer notice letter for which approval is sought in the above-referenced joint application references that beginning on or after July 29, 2002 and/or August 1, 2002, Cypress Communications, Inc. and its affiliate, Cypress Communications Operating Company, Inc. (collectively, "Cypress Communications") would be providing telecommunications services to the customer being notified pursuant to the customer notice letter. Currently, Cypress Communications is not a certificated entity in the State of Tennessee. While being handled by separate counsel, it is our understanding application has been made for certification in Tennessee, which application is expected to be heard and approved at the August 5, 2002 conference of the Tennessee Regulatory Authority. The issue which has arisen concerns the apparent discrepancy in the dates of July 29, 2002 and August 1, 2002 being the date of relevant customer transfer, a time at which Cypress Communications would not be a certificated entity in the State of Tennessee.

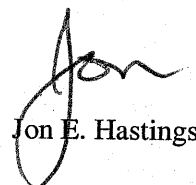
This is to confirm that the customer notice letters are phrased "beginning on or after July 29, 2002" and "beginning on or after August 1, 2002" as to the date the relevant telecommunications services would be provided to the notified customer by Cypress Communications. Obviously, if Cypress Communications is not a certificated entity on those dates, the services would not be provided until Cypress Communications obtained its certification. We believe the "on or after" language allows us to provide a uniform customer notice letter for use in all states, those in which Cypress Communications is currently certificated and those in which Cypress Communications is seeking certification.

I hope this addresses your inquiry. Should you have any questions, please do not hesitate to contact me.

Very truly yours,

BOULT, CUMMINGS, CONNERS & BERRY, PLC

By:


Jon E. Hastings

JEH/th

cc: Brett P. Ferenczak, Esq.
Marsha Ward, Esq.

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